



# LIMPOPO

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## PROVINCIAL GOVERNMENT

REPUBLIC OF SOUTH AFRICA

### **MEDIA ADVISORY**

Date: 16 March 2017

### **Limpopo Provincial Government host Batho Pele Day and Premier Service Excellence Awards**

#### **Batho Pele Day**

The Premier of Limpopo Mr Chupu Stanley Mathabatha will lead the Executive Council to Batho Pele Day celebrations to be held at Taaiiboch village, Blouberg, Capricorn District Municipality. The Premier, Mr Chupu Stanley Mathabatha will make use of this opportunity to present Provincial Citizen's Report to the people of Limpopo.

The objective of Batho Pele day is to:

- To report back on citizens about provision of government services and service standards;
- To create awareness about the government services;
- To interact with citizens with the aim of addressing their concerns; and make the complaints mechanisms accessible to citizens during the Batho Pele Day celebration; and;
- To promote access to government services and distribute service delivery report to citizens.

Batho Pele is a Sotho word meaning "People First" which calls on public servants to put people at the centre when rendering services. Batho Pele is a government initiative that aims to enhance the quality and accessibility of government services by improving efficiency and accountability to the recipients of public goods and services.

### **Premier Service Excellence Awards**

Later that day, the Premier will again reward public servants who go beyond the call of duty to advance service delivery and excellence. Service Excellence awards are part of government's effort to encourage and inspire public servants in order to improve quality service delivery.

The awards are open to all Limpopo Provincial Government departments with the exception of the Office of the Premier. The winners will be forwarded to compete at national Batho Pele Awards. Limpopo Premier, Chupu Stanley Mathabatha will officiate at the awards.

Details of both events are as follows:

<b>Event</b>	<b>Date</b>	<b>Venue</b>	<b>Time</b>
Batho Pele Day	22 March 2017	Taaiboch village, Blouberg, Capricorn District Municipality.	10h00
Premier's Excellence Awards		Bolivia Lodge, Polokwane Municipality	18h00

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