Media Statement To All Media 25 November 2023

## LIMPOPO HEALTH DEPARTMENT TO PROBE YET ANOTHER ALLEGATION INCIDENT OF SECURITY GUARDS DENYING PATIENT ACCESS TO CLINIC

The Limpopo Department of health has initiated an investigation into a distressing incident where a patient passed away at the entrance of Northam Clinic in the Waterberg District.

According to the preliminary reports, it is alleged that a family brought a critically ill male patient around 03h00 who was bleeding in all his body orifices as an emergency but instead of allowing them access, security guards informed them that due to load shedding, they will not open for them but rather opted to give them contact numbers for Emergency Medical Services. It is unfortunate that by the time the ambulance arrived, the patient had already demised. Nurses on duty were only informed after the patient had demised.

"While we are still waiting for the full report on what transpired, we are hurt, saddened, and equally angered by the allegations. Denying access to healthcare services contradicts our commitment to upholding basic human rights. We reiterate our plea to security guards to adhere to their duties and refrain from triaging patients, a responsibility outside their expertise. Our heartfelt condolences go to the family of the deceased," expressed MEC Ramathuba.

End.

Thilivhali Muavha MEC's Spokesperson 066 011 7034

Derick Kganyago Acting Department Spokesperson 082 042 5341