

MEDIA STATEMENT

All media

23 February 2026

LIMPOPO DEPARTMENT OF HEALTH INVESTIGATES ALLEGATIONS THAT NURSES INSTRUCT PATIENTS TO CLEAN AT BURGERSFORT CLINIC BEFORE RECEIVING MEDICAL CARE

The Limpopo Department of Health has noted with concern a viral social media video alleging that nurses at Burgersfort Clinic forced patients to clean the clinic floor before receiving services.

The Department takes these allegations seriously and has instituted an internal investigation to establish the full facts surrounding the incident.

Preliminary reports indicate that one of the consulting rooms was flooded. Unfortunately, neither of the two cleaners at the facility had reported for duty at the time, and the nursing staff therefore commenced cleaning in an effort to resume services without delay. In the course of these efforts, it is reported that some patients who had arrived to collect chronic medication voluntarily offered to assist so that services could continue speedily. During this process, a video was recorded and later circulated on social media.

The Department wishes to emphasise that its policies do not permit voluntary work within healthcare facilities whether by general members of the community of patients. Patient dignity, safety and infection prevention standards remain non-negotiable.

We therefore call upon any patients who were present at the facility during the incident to come forward and assist the investigation so that the veracity of the claims can be fully established.

The Department remains committed to upholding professional standards and ensuring that all healthcare users are treated with dignity and respect.

End

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